RENTER RESOURCE GUIDE

The McKees Rocks CDC wants to ensure that current renters have the opportunity to remain in the community and benefit from future economic development! Here are some questions to ask yourself and some resources that may be able to help. Some of the organizations listed below have eligibility requirements (such as income or age) and many are only able to serve a limited number of people. For more information, please visit their websites or contact organizations directly.

☐ Are you familiar with the basics of renting? Check out PA Law Help’s “Tenant’s Guide to Renting” developed by the Neighborhood Legal Services Association with information on every step of being a tenant from searching for a rental unit, to understanding the lease, to a move-out checklist. Search for “A Tenant’s Guide to Renting” at http://www.palawhelp.org

☐ Are you in need of one-time rental assistance?

- The Salvation Army: Westside Worship and Service Center, contact (412) 921-9780 or www.salvationarmyusa.org
  - Provides emergency assistance for financially struggling individuals and families.
- North Hills Community Outreach, contact (412) 307-0069 or visit http://nhco.org/get-help/utilities-emergencies/
  - Assistance for those experiencing a financial crisis, including one-time help with rent or security deposits.
- St. Vincent de Paul: Tangible Aid, contact (412) 321-1071 or visit http://www.svdpitt.org/
  - Helps low-income individuals and families with one-time needs and tangible assistance including food, clothing, furniture, rent, appliances, bus passes, medicine, and utility assistance.
- Bethlehem Haven: Safe at Home, contact (412) 391-1348 or visit https://www.bethlehemhaven.org/program/housing-programs/
  - Provides one-time rental assistance for women over the age of 50 at risk of becoming homeless.
- Urban League of Greater Pittsburgh, contact (412) 227-4802 or visit http://ulpgh.org/programs/housing/rental-assistance
  - Provides delinquent rent assistance for those who have received a notice of eviction from their landlord.
- Community Human Services, Housing and Rental Assistance, contact (412) 246-1640 or Allegheny Link at 1-866-720-2368 for referrals or visit http://www.chscorp.org/content/how-get-housing-help
  - Provides rental assistance to avoid eviction and assistance with first month’s rent / security deposit.
☐ Are you facing eviction or at risk of becoming homeless?

- Allegheny Link, contact 1-866-730-2368 or visit http://www.alleghenylink.org/
  - Connects those at risk of homelessness to services and supports including eviction assistance, housing programs, and shelters.

☐ Are you a senior trying to stay in your current residence?

- Allegheny County Area Agency on Aging, Senior Line, contact (412) 350-5460
  or visit http://www.alleghenycounty.us/Human-Services/About/Contact/SeniorLine.aspx
  - Information and referrals for services for older adults.
- LIFE Pittsburgh, contact (412) 388-8050
  or visit https://www.lifepittsburgh.org/
  - All-inclusive medical care, adult day and home care for qualified older adults who wish to remain independent in their own homes.

☐ Do you need emergency assistance with your heating bills?

- Low-Income Home Energy Assistance Program, contact 1-866-857-7095
  or visit https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx
  **Income eligibility requirements apply
  - Cash assistance to pay for heating bills
  - Crisis grants for households in immediate danger of being without heat
- Dollar Energy Fund, apply at the Holy Family Institute, contact (412) 331-8665
  or visit http://www.hfi-pgh.org/ 
  **Income eligibility requirements apply
  - Grants for electric, gas, and water utilities
- Salvation Army: Heat Share, contact 1-800-SAL-ARMY
  or visit https://centralusa.salvationarmy.org/northern/heatshare-program/
  - Cash assistance to help families and individuals pay their utility bills in an emergency
- Consumer Assistance Programs help low-income families afford to pay their monthly utility bills
  **Income eligibility requirements apply
  - Duquesne Light, 1-888-393-7600
  - West Penn Power, 1-800-736-3404
  - People’s Natural Gas, 1-800-400-9276
  - Columbia Gas, 1-888-460-4332
  - Peoples (formerly Equitable), 1-800-764-0111
  - Penn Power at First Energy Company, 1-800-720-3600
☐ Have you been a victim of unfair housing practices or unlawfully evicted?

- Neighborhood Legal Services, contact (412) 255-6700 or visit https://nlsa.us/legal-resources-2/request-service/
  ** income eligibility requirements apply
  o Provides free civil legal services to low income individuals and families.
- Landlord Tenant Project, contact (412) 402-6660 or visit http://www.pittsburghprobono.org/Landlord_Tenant_Project.asp
  ** income eligibility requirements apply
  o Volunteer attorneys represent individuals seeking to appeal a judgment of possession at arbitration or individuals who have been denied Section 8 or public housing.
- Fair Housing Partnership of Greater Pittsburgh, contact (412) 391-2535 or visit http://www.pittsburghfairhousing.org/
  o Assists individuals and families who have been discriminated against file a fair housing complaint.